

Insurance Claims Investigator Job Description

- Conducting investigations on various suspicious insurance claims, which may also include claims that are suspected to have originated from fraud, criminal activities, falsified or false documents; arson or unnecessary medical procedures
- Recording correct and accurate data and statements in reports
- Paying visits to the accident scene and investigating several circumstances
- Working in relation or co-operatively with solicitors and negotiating payment
- Examining and reviewing photographs, documents, and statements
- Researching audio or video surveillance and carefully watching them for clues
- Testifying in court cases when a claimant is guilty and accused of fraud
- Giving feedback on all activities to the insurance organization for final determination
- Examining a range or series of factual information during investigations, which may also include a claimant's background
- Making arrangement for payments and any other required activities.